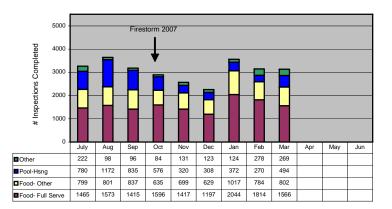
Department of Environmental Health Food & Housing Division Performance Measures Quarterly Report April 2008



TEAM EXCELLENCE

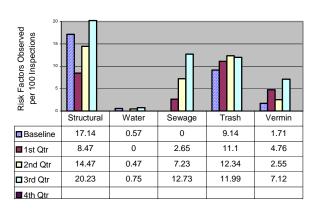
Inspections Completed July 2007 –June 2008



HOUSING PROGRAM

Goal: Reduce risk factor violations in permitted housing units.

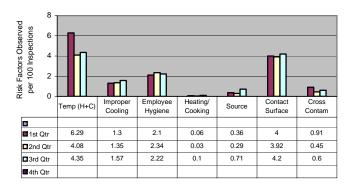
Major Housing Deficiencies per Quarter



FOOD PROGRAM

Goal: Reduce risk factors that can cause foodborne illness.

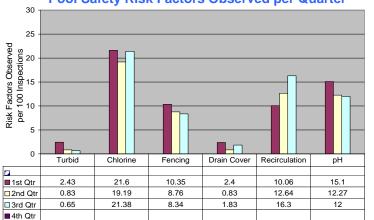
Food Safety Risk Factors Observed per Quarter



POOL PROGRAM

Goal: Reduce risk factor violations associated with illness, injury, and death at public swimming pools.

Pool Safety Risk Factors Observed per Quarter



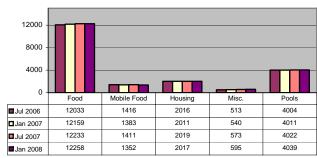
NOTES

- California Retail Food Code implementation began July 2007.
- Baseline data for housing acquired from 1st Qtr. Of FY2003-04
- Firestorm 2007 impacted services in Oct 2007.
- DEH staff participated in the Castleberry recall verification effort (Jul/Aug 2007)
- ❖ 7 EHS Trainees reported to District offices in Jan 2007.
- Plan Check review time in Jan 2008 was impacted by the high volume of projects and a staff retirement.

ANNUAL PERMITS

The total number of current health permits.

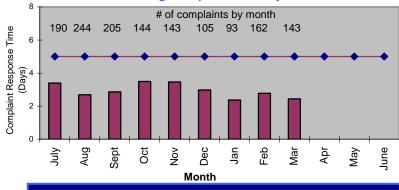
Total Annual FHD Permits by Type



COMPLAINTS

Goal: Maintain average complaint response time at 5 working days or less.

Average Response Time by Month



PLAN REVIEW

Goal: Maintain plan review time at 10 days or less

Average Plan Review Time by Month

